

Hugh Varilly BSc CITP CEng FBCS FIET

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Profile

Independent IT Consultant specialising in Governance, Programme Delivery and Architecture a highly experienced senior IT infrastructure and service delivery technical leader, operating at senior management level to bring technology opportunity to bear on business challenges. Has a track record of resolving complex IT problems and turning round troubled programmes.

Royal Academy of Engineering Visiting Professor at UCL 2012-present

Key Strengths

- Reviewer of troubled IT programmes, especially the infrastructure, operational and service delivery aspects, producing remedial recommendations and action plans
- Technical trouble shooter for complex technical programmes, bringing together expertise from different areas to diagnose and correct the problems
- Consultant and trusted advisor to executive management on IT delivery topics
- Leader of technical communities and developer of technical professionals

Career Highlights

- Reviewed major public sector IT programme for readiness to go into production. Recommended changes to delivery organization, infrastructure build and testing programme and cutover-to-production plans. Oversaw implementation of recommendations, leading to a successful cutover on schedule.
- Reviewed failing programme at major Scandinavian bank. Recommended seven month remedial action plan and reviewed progress monthly, leading to very successful cutover.
- Led service delivery aspects of thorough review of major troubled programme at foreign exchange bank and took part in remedial action plan, leading to successful production, delighted client and ongoing involvement as trusted client advisor
- Created Service Improvement Plan for outsourced IT services at major shipping company, which stabilized service and reduced long service outages
- Led many reviews of outsourced accounts, creating action plans to fix service problems
- Technical lead of multi-year SAP deployment, growing UK staffing from zero to 300 people
- Led major study for IBM senior executives on using technology to reduce IT delivery costs
- Appointed IBM Distinguished Engineer, the second most senior technical rank in IBM and first such appointment in the IT delivery functions in Europe
- Elected Vice President of IBM Academy of Technology, IBM's top technical body

Professional Membership

Fellow of the Institution of Engineering and Technology and of the British Computer Society
Open Group Master Certified IT Architect