#### JOOST RIETVELD

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### ACADEMIC APPOINTMENTS

UCL School of Management, University College London 2018-current

Assistant Professor of Strategic Management

Rotterdam School of Management, Erasmus University

2015-2018

Assistant Professor of Strategic Management

### **EDUCATION**

# 2015 City University London, Cass Business School

Doctor of Philosophy (PhD), Management, 2010-2015

Dissertation: "Value Creation from Complements in Platform Markets: Studies on the Video Game Industry" Committee: Stefan Haefliger, Melissa Schilling, JP Eggers

- Best Dissertation Award Finalist, TIMES Division, INFORMS (2016)
- Best Dissertation Award Finalist, TIM Division, AoM (2016)

## 2015 New York University, Stern School of Business

Visiting Doctoral Student, department of Management, 2013–2015 Courses audited: *Creativity & Innovation* (spring 2013, JP Eggers); *Econometrics* (fall 2013, William Greene); *Econometrics II* (spring 2014; William Greene); *Strategic Management* (spring 2015; Melissa Schilling); *Digital Economics* (spring 2015; Arun Sundararajan). Sponsor: Melissa Schilling

# 2010 University of Groningen, Faculty of Economics and Business

Master of Science (MSc), Strategy and Innovation

• *Cum laude* (with distinction)

## 2008 University of Groningen, Faculty of Economics and Business

Bachelor of Science (BSc), Business Administration

### PEER REVIEWED PUBLICATIONS

Rietveld J, Schilling MA, Bellavitis C (2019) Platform Strategy: Managing Ecosystem Value Through Selective Promotion of Complements. Forthcoming, *Organization Science*.

Bellavitis C, Rietveld J, Filatotchev I (2019) The Effects of Repeated Co-Investments on the Performance of VC Syndicates: A Relational Agency Perspective. Forthcoming, *Strategic Entrepreneurship Journal*.

### PEER REVIEWED PUBLICATIONS (CONTINUED)

- Rietveld J, Eggers JP (2018) Demand Heterogeneity in Platform Markets: Implications for Complementors. *Organization Science*, 29(2), 304-322.
  - Nominated by Organization Science for the Gomory Industry Studies Award (2019)
- Rietveld J (2018) Creating and Capturing Value from Freemium Business Models: A Demand-Side Perspective. *Strategic Entrepreneurship Journal*, 12(2), 171-193.
  - Lead article
  - Academy of Management (AoM) Best Paper Proceedings (2016)
  - Press coverage: <u>RSM Discovery</u>, <u>BNR Radio</u>, <u>Gamekings</u>
- Broekhuizen TLJ, Lampel J, Rietveld J (2013) New Horizons or a Strategic Mirage? Artistled-distribution Versus Alliance Strategy in the Video Game Industry. *Research Policy*, 42(4), 954-964.

## **WORK-IN-PROGRESS**

- Lampel J, Rietveld J, Bellavitis C. The Second Time Around: Products Re-release and Resource Complementarity in the Market for Video Games. Second revision invited, *Strategic Management Journal*.
- Rietveld J, Nieborg D, Ploog J. Platform Ecosystem Evolution: Implications for Complementors. Under review.
  - Best paper award finalist, SMS Special Conference Oslo (2018)
- Rietveld J, Seamans R, Meggiorin K. Market Orchestrators: The Effects of Platform Certification on Complementor Behavior and Performance. Working paper.
- Rietveld J, Ploog, JN. Freemium Killer Apps. Working paper.
- Benischke M, Rietveld J, Slangen A. A Demand-Side Perspective on the Competitiveness of the Multinational Enterprise. Working paper.
- Schilling MA, Rietveld J. To the Beat of the Same Drum: Causal Factors in Strategic Synchronization. Working paper.
- Ishihara M, Rietveld J. The Effect of Mergers on Product Quality, Innovativeness, and Performance: Evidence from the UK Video Game Industry. Working paper.
- Rietveld J, Bradley, W. Digital Piracy and Platform Competition. Data analysis stage.

### BOOK CHAPTERS, CONFERENCE PROCEEDINGS AND OTHER PUBLICATIONS

- Rietveld J (2016) Creating Value through the Freemium Business Model: A Consumer Perspective. *Academy of Management Best Paper Proceedings*.
- Rietveld J (2014) Nintendo: Fighting the Video Game Console Wars, in Mintzberg H *et al. The Strategy Process*, Fifth Edition, Pearson Education (under supervision of J. Lampel).
- Rietveld J (2011) Profiting from Digitally Distributed Cultural Products: The Case of Content Producers in the Video Games Industry. In: *The Nature of the New Firm* (eds. KJ McCarthy, M Fiolet, W Dolfsma). Edward Elgar, 100-120.

#### **GRANTS**

- 2017 ERIM funding for Research Assistance (€5,000)
- 2017 ERIM funding for Outward Research Visit (€2,300)
- 2016 ERIM funding for Outward Research Visit (€4,000)
- 2015 NYU Adjunct Faculty Professional Development Fund (\$1,000)

### **INVITED SEMINAR PRESENTATIONS**

- 2019 Goldsmiths University, Institute of Management Studies (scheduled)
- 2017 Harvard Business School, Strategy Unit University College London, Strategy and Entrepreneurship

INSEAD, Strategy area

IESE, Strategy department

Imperial College London, Entrepreneurship and Innovation

- 2016 University of Liverpool Management School, Strategy department
- 2015 LMU Munich, ISTO

KU Leuven, Economics and Business

2014 USC Marshall, department of Management and Organization

**LUISS Business School** 

HEC Montreal, department of International Business

HEC Paris, Strategy & Business Policy

Rotterdam School of Management, Strategic Management & Entrepreneurship

## SELECTED CONFERENCE PRESENTATIONS

- A Demand-Side Perspective on the Competitiveness of the Multinational Enterprise. SMS 39<sup>th</sup> Annual Conference (Minnesota, MN) (scheduled)
- 2019 Freemium Killer Apps. SMS 39<sup>th</sup> Annual Conference (Minnesota, MN) (scheduled)
- Market Orchestrators: The Effects of Platform Certification on Complementor Behavior and Performance. 23<sup>rd</sup> Annual Conference of the Society for Institutional & Organizational Economics (Stockholm, SE) (scheduled)
- Market Orchestrators: The Effects of Platform Certification on Complementor Behavior and Performance. 79<sup>th</sup> Annual Meeting of the Academy of Management (Boston, MA) (scheduled)
- Platform Ecosystem Evolution: Implications for Complementors. 79<sup>th</sup> Annual Meeting of the Academy of Management (Boston, MA) (scheduled)
- 2018 Platform Ecosystem Evolution: Implications for Complementors. *UCL School of Management, 3<sup>rd</sup> Annual Staff Seminar* (London, UK)
- 2018 Platform Ecosystem Evolution: Towards an Integrative Framework and Implications for Complementors. *Digital Transformation and Strategy Forum* (London, UK)
- Market Orchestrators: The effect of platform certification on complementor performance and behavior in the context of Kiva (2010-2013). *Platform Strategy Research Symposium* (Boston, MA)

## SELECTED CONFERENCE PRESENTATIONS (CONTINUED)

- Market Orchestrators: The effect of platform certification on complementor performance and behavior in the context of Kiva (2010-2013). SMS Special Conference Oslo (Oslo, NOR)
- 2018 Platform Ecosystem Evolution: Towards an Integrative Framework and Implications for Complementors. *SMS Special Conference Oslo* (Oslo, NOR)
- The Effect of Mergers on Product Quality, Innovativeness, and Performance. 77th Annual Meeting of the Academy of Management (Atlanta, GA)
- 2017 Creating and Capturing Value in Platform Ecosystems through Selective Promotion of Complements. *Imperial Innovation & Entrepreneurship Conversation* (London, UK)
- Demand Heterogeneity in Platform Markets: Implications for Complementors. DRUID Annual Meeting (New York, NY)
- 2017 Creating and Capturing Value in Platform Ecosystems through Selective Promotion of Complements. *Sumantra Ghoshal Conference* (London, UK)
- 2016 Demand Heterogeneity and the Adoption of Platform Complements. *INFORMS*Annual Meeting: Emerging Scholars in Technology Management (Nashville, TN)
- 2016 Creating Value through the Freemium Business Model: A Demand Perspective. 36<sup>th</sup> Annual SMS Conference (Berlin, DE)
- 2016 Creating Value through the Freemium Business Model: A Demand Perspective. *The* 10<sup>th</sup> Ratio Colloquium for Young Social Scientists (Stockholm, SE)
- 2016 Reload and Relaunch: Strategic Governance of Platform Ecosystems. *Platform Strategy Research Symposium* (Boston, MA).
- Reload and Relaunch: Strategic Governance of Platform Ecosystems. 76<sup>th</sup> Annual Meeting of the Academy of Management (Anaheim, CA).
- 2016 Creating Value through the Freemium Business Model: A Consumer Perspective. 76<sup>th</sup>

  Annual Meeting of the Academy of Management (Anaheim, CA)
- 2016 Creating Value through the Freemium Business Model: A Consumer Perspective. Digital Innovation Workshop (Amsterdam, NL)
- 2014 Complements Adoption in Two-Sided Markets: Evidence from the UK Market for Console Video Games. *Platform Strategy Research Symposium 2014* (Boston, MA)
- The Second Time Around: Products Re-release and Resource Complementarity in the Market for Video Games. 23<sup>rd</sup> Annual Meeting of the Academy of Management (Orlando, FL)
- The Second Time Around: Product Re-releases and Resource Complementarity in the Market for Video Games. *Strategic Management Society 32*<sup>nd</sup> *International Annual Conference* (Prague, CZ);
- New Horizons or a Strategic Mirage? Artist-led-distribution versus Alliance Strategy in the Video Game Industry. 32<sup>nd</sup> Annual SMS Conference (Prague, CZ)

### WORKSHOPS, CONSORTIA AND SUMMER SCHOOLS

- 2018 SMS Special Conference Oslo, GSJ Paper Development Workshop
- 2016 36th Annual SMS Conference, CSIG Research and Paper Development Workshop
- 2016 10<sup>th</sup> Ratio Colloquium for Young Social Scientists (Stockholm, Sweden)
- 2016 76th Academy of Management, Junior faculty consortium, TIM. (Anaheim, CA)
- 2014 34<sup>th</sup> Annual International SMS Conference, Doctoral consortium, (Madrid, ES)
- 2014 12<sup>th</sup> West Coast Research Symposium on Technology Entrepreneurship (Seattle, WA)
- 2014 74<sup>th</sup> Academy of Management, Doctoral consortium, TIM. (Philadelphia, PA)
- 2014 36th INFORMS Marketing Science Conference, Doctoral consortium, (Atlanta, GA)
- <sup>2014</sup> 5<sup>th</sup> Smith Doctoral Consortium in Entrepreneurship Research (College Park, MD)
- 2013 HEC Montreal Summer School on Management of Creativity (Montreal, CA)

### **TEACHING**

- *Industrial Organization ('Marktcontext')*, core undergraduate course, Rotterdam School of Management, Erasmus (Rotterdam, NL). Evaluation 2017: 8.4/10
  - Professor of the Year, Student Representative Council (2016)
- Competitive Strategies Within and Between Platform Markets, MSc. elective offered in Strategic Management, Strategic Entrepreneurship, and Business Information Management programs, Rotterdam School of Management, Erasmus (Rotterdam, NL). Evaluation 2018: 4.7/5
- Video Games: Culture and Industry, Undergraduate level, New York University, Dept. of Media Culture and Communication (New York, NY). Evaluation 2015: 4.7/5.
- *Industry Analysis*, One-year conservatory Game Design, New York Film Academy (New York, NY). Evaluation 2014: 4.9/5
- Strategic Management, BSc. Erasmus students, Catholic University of Leuven, VIVES (Kortrijk, BE). Evaluation 2013: 4.6/5

## PROFESSIONAL SERVICE

Ad-hoc reviewer: Academy of Management Review (2017), Administrative Science Quarterly (2018), Strategic Management Journal (2017-2019), Management Science (2018), Organization Science (2018), Information Systems Research (2016, 2017, 2019), Strategic Entrepreneurship Journal (2017-2019), Research Policy (2019), Journal of Management (2016, 2018), Academy of Management Discoveries (2019), Journal of Management Studies (2018), Global Strategy Journal (2018), Strategic Organization (2017, 2018), Long Range Planning (2019)

Conference reviewer: Strategic Management Society, Academy of Management

## PROFESSIONAL SERVICE (CONTINUED)

- 2019 Workshop mentor and panelists. *University College London LUISS Paper Development Workshop for Doctoral Students* (Rome, IT) (scheduled)
- Extension co-organizer on Navigating the Platform Business Model. SMS 38<sup>th</sup> Annual Conference (Amsterdam, NL). With S. Khanagha, K. Pandza, H. Volberda
- Organizer for the 7<sup>th</sup> Technology and Innovation Community (TIC) meeting (theme Ecosystem Innovation). Rotterdam School of Management (Rotterdam, NL).
- Showcase Symposium: A Multi-Disciplinary Perspective on Platform Ecosystems Research. 77th Annual Meeting of the Academy of Management (Atlanta, GA). Coorganized with R Tee (sponsored by BPS, TIM, OCIS).
- 2017 Organizer for TIM Doctoral Research Development Workshop. 77th Annual Meeting of the Academy of Management (Atlanta, GA).
- Best paper judge for TIM division. 77th Annual Meeting of the Academy of Management (Atlanta, GA).
- Track chair for BPS division: Competitive Heterogeneity. 76th Annual Meeting of the Academy of Management (Anaheim, CA).
- Panel: Competitive Dynamics and Strategy in Platform-Based Markets. *34th Annual International SMS Conference* (Madrid, ES). With E Altman, B Kijl, I Visjnic.
- Special Topic Session: Platform Competition and Competition in Two-Sided Markets: Empirical Evidence from the Video Game Industry. *36th INFORMS Marketing Science Conference* (Atlanta, GA). Co-organized with TLJ Broekhuizen.

## STUDENT SUPERVISION

PhD students: Joe Ploog (starting year: 2018)

MSc students: 22 as thesis coach, 15 as thesis co-reader

# INDUSTRY EXPERIENCE

2010 - 2013	Strategy Consultant in the video games industry, Strategy Guide, London, UK
2012 - 2013	Business Model Researcher, United Kingdom trade association for Interactive
	Entertainment (Ukie), London, UK
2008 - 2011	Strategic Manager, Two Tribes B.V. (Games developer), Harderwijk, NL